



## **Leon J. Adato**

23227 Wendover Dr.  
Beachwood, OH 44122

Voice: (216)202-LEON

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- Subsequently upgrade entire site to Wordpress MultiSite, while maintaining the overall brand image and layout. This permitted teachers to communicate via individual sub-sites (blogs) and leverage all the options (RSS, email, twitter updates, etc) available through the Wordpress platform.

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### **1/06 – 11/09. Systems Management Engineer NATIONAL CITY BANK / PNC – Cleveland, Ohio**

- Made officer of the bank after 15 months.
- Designed and coordinated the implementation of monitoring solutions internal and customer-facing projects using a variety of toolsets including BMC Patrol, Proxima Centauri, Sitescope, HP Openview,
- Interacted with lines of business to ensure new services and tools were monitored and managed to ensure successful bank operations.
- Supported engineering so that new devices and applications had monitoring standardized before the first project required it, reducing “drag” on project teams by 10-30%.
- Provided project estimates to supervisors, allowing more accurate workload management.

### **6/03 – 1/06 Systems Management Analyst TELSOURCE – Strongsville, Ohio**

- Obtained 4 certifications in 3 months to secure Cisco Gold Partner status for company, resulting in a savings of 70% on all equipment purchased.
- Created monitoring and management solutions for network and telecom devices as part of new corporate service offering. Capabilities created new revenue from 7,000 new systems from 15 new customers.
- Created competitive VoIP assessment and remote management service.
- Created internal event, ticketing, alert and resolution workflow solution using open-source tools.

**5/02-6/03** Provided services as an independent contractor for the following projects:

#### **Cleveland Metropolitan School District**

**Cleveland, Ohio**

- Stabilized and extended 10,000 system Tivoli installation after sudden departure of former service provider.
- Implemented monitoring solution based on SolarWinds, Kiwi CatTools and custom scripting

#### **Tivoli Architect**

**JONES, DAY, REAVIS & POGUE – Cleveland, Ohio**

*\*(part-time contract resource through RHT and Telsource)*

- Upgraded Tivoli installation with minimal direction, allowing FTE's to concentrate on long-term goals.
- Created WinXP-based workstation image to ease support of 5,000 PC's .

### **6/97 – 5/02 Senior Infrastructure Architect NESTLÉ – Solon, Ohio & Vevey, Switzerland**

- Recipient of “key employee” incentive bonuses from 1998-2002
- Stabilized existing Tivoli installation in the US, covering 10,000 systems in 80 locations.
- Designed, developed and deployed a Tivoli-based enterprise systems management solution worldwide to 250,000 systems (Unix and Wintel) at 5,000 locations worldwide.
- Coordination the rollout of a standard PC image to 800 systems over 8 months.
- Repackaged over 100 applications using SMS and WISE to avoid loss of mission-critical capabilities.
- Provided server and desktop support as needed.

### **11/94 – 6/97 LAN Analyst ALLEN BRADLEY – Mayfield Heights, Ohio**

- Created standard PC image for Windows 3.x systems, reducing PC installation time by 50%
- Provided server, desktop and call-in helpdesk support in a richly heterogeneous environment.

*Information on employment history prior to 1994 available upon request  
References also available upon request*

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## Technical Skills Summary

### *Operating systems & Server Applications*

Windows server NT through 2008  
Windows 9x, XP, 2000, Vista, 7  
MS Exchange 2003  
MS-SQL server  
MySQL server  
DOS

Internet Information Server  
Linux (various distributions)  
Mac OS  
Novell Netware (4.x)  
Unix (HP-UX, AIX, Solaris)  
VirtualBox  
VMWare (workstation, server, ESX, VirtualCenter)

### *Desktop Applications*

Adobe Photoshop  
CorelDraw  
Davka (2000, Platinum)  
GiMP  
Lotus 1-2-3  
MS FrontPage

MS Office (Word, Excel, etc)  
MS Project  
OpenOffice  
PageMaker  
Visio  
WordPerfect

### *Programming Languages*

ASP  
Batch and CMD files  
CSS  
HTML  
Javascript  
PHP

Perl  
SQL (MS-SQL, MySQL)  
UNIX shell (sh, ksh, etc)  
Various macro languages (Word, Excel etc)  
VBScript  
Windows Scripting Host

### *Systems Management Tools*

BMC Patrol  
HP Openview  
Kiwi Syslog  
Kiwi CatTools (now SolarWinds NCM)  
Nagios  
NetIQ  
net-SNMP  
Proxima Centauri

Overall understanding of SNMP, MIBs, OIDS, etc  
SEC event correlation  
SiteScope  
SolarWinds NPM, APM, NCM, IP-SLA, Netflow and  
synthetic end-user monitor  
Syslog-ng  
Tivoli (Framework, DM, Inventory, Software Dist.)  
WISE Package Installer

### *Network & Telecom*

Adtran SMART 16e chassis  
Cisco Unity & Unity Express  
Cisco CallManager & CallManager Express

Familiarity with Cisco IOS on many routers & switches  
Various Linksys, Belkin, Netgear wireless AP's & routers  
Familiarity with Paradyne LRE switches

### *Web Applications & Development*

(as mentioned above: HTML, CSS, PHP, ASP,  
Javascript)  
Adobe Flash CS4  
CivicRM  
Drupal

Joomla  
osCommerce / oscMax  
TinyMCE  
WordPress