

Leon J. Adato

34091 Summerset Dr.
Solon, OH 44139

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QUALIFICATIONS

20+ years of IT experience a diverse range of companies in a variety of sectors. Demonstrated technical competency with proven project and team leadership, implementation, and support skills. Superb presentation and communication skills along with exceptional analysis, problem solving, organizational, time management, and technical skills. Extensive experience with systems management including monitoring, software distribution, inventory and event correlation. Strong experience with voice and data networking hardware applications.

CERTIFICATION & EDUCATION

Microsoft Certified Systems Engineer (MCSE: Windows 2003)+Messaging, 2005

Cisco Certified Network Associate (CCNA), 2004

Cisco Unity System Engineer, 2004, 2005, 2006

Cisco Customer Response Solutions Developer (IPT, IVR), 2004, 2006

Microsoft Certified Systems Engineer (MCSE: NT4), 1999

Certified Novell 4.1 Engineer (CNE 4.1), 1996

Bachelor of Fine Arts Degree (with honors) - New York University, 1989

EMPLOYMENT HISTORY

1/06 – pres. Systems Management Engineer

National City Corporation – Cleveland, Ohio

- Made officer of the bank after 15 months.
- Interacted with lines of business to ensure individual projects obtained correct amount and type of automation to ensure successful bank operations.
- Supported engineering's so that new devices and applications had correct levels of monitoring set as a standard before the first project required it.
- Estimated automation staff time requirements per project which fed staffing projections for management.
- Designed and coordinated the rollout of monitoring and management solutions to internal and customer-facing projects.
- Solutions factored in a wide range of tools, including BMC Patrol, HP OpenView, NetVantage, NetQoS, NetIQ, Proxima Centauri, VMWare VirtualCenter, Sitescope/SiteSeer and WebTrends

6/03 – 1/06 Systems Management Analyst

TELSOURCE – Strongsville, Ohio

- Quickly assimilated knowledge and obtained certifications to ensure continued participation in Cisco Gold Partner program, resulting in a savings of 70% on all equipment purchased.
- Assessed new (and very old) network and telecom devices to create solutions for remote monitoring, management, and configuration support.
- Created solutions to allow remote management of network devices and servers.
- Created solutions to provide competitive VoIP assessment and remote management services.
- Created solutions for internal event, ticketing, alert and resolution workflow.
- Internal and external solutions were based on standardized tools (Tivoli, SMS, NetIQ, SolarWinds, SMARTS) and open-source solutions (Linux, Nagios, Twiki, RT, Jabber).



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4/03 – 6/03 Contract Resource for Cleveland Schools (CMSD) *TELSOURCE – Strongsville, Ohio*

- Stabilized and extended Tivoli installation after sudden departure of former service provider.
- Maintained systems management environment for 10,000 PC's and servers in 80 locations across the school.
- Systems Management environment was based on AIX 5.2, Tivoli Framework, Tivoli Inventory and Tivoli Software Distribution.

2/03 – 4/04* Tivoli Architect *JONES DAY – Cleveland, Ohio*

**(part-time contract resource through RHT and Telsource)*

- Participated in creation of new WinXP-based workstation image deployed to 5,000 PC's .
- Created process to repackage applications into MSI format using WISE Package Studio.
- Implemented upgrade for Tivoli Framework, Software Distribution and Inventory modules for 5,000 system in 80 locations worldwide.

5/02 – 2/03 Independent Contractor *SELF-EMPLOYED – Cleveland, Ohio*

- Executed various project-based contracts for clients, including database application conversions, standard desktop PC design and rollout, SOHO office setups and more.

6/97 – 5/02 Senior Infrastructure Architect *NESTLÉ – Solon, Ohio & Vevey, Switzerland*

- Recipient of “key employee” incentive bonuses from 1998-2002
- Stabilized existing Tivoli installation in the US, covering 10,000 systems in 80 locations and involving Tivoli Framework, software distribution, inventory, monitoring and event correlation.
- Designed, developed and deployed an enterprise systems management solution worldwide. The project scope included 250,000 systems (Unix and Wintel) at 5,000 locations worldwide; and integrated products including Tivoli, NetIQ, SMS and WISE.
- Coordination the rollout of a standard PC “image” based on WinNT to 800 systems in the Cleveland footprint. Rollout also involved a server re-design and migration which resulted in collapsing 30 servers down to 15. Duties included Technical project management within IT, management of contract resources (including interviewing, hiring and releasing), and acting as liaison to the business units to ensure rollout did not have negative business impact.
- Repackaged over 100 applications using SMS and WISE. These business-critical apps were missed by the initial survey by the national team.
- Performed hardware maintenance, account administration, provided general support to a 60 WinNT servers operating within a national multi-domain model

11/94 – 6/97 LAN Analyst *ALLEN BRADLEY – Mayfield Heights, Ohio*

- Provided day to day support of PC and Macintosh systems (servers and workstations) and users in a heterogeneous environment which included Mac OS, OS/2 Warp, Win 9x and WinNT. Servers ran Mac, Novell, NT, and Sun platforms.
- Participated on the helpdesk where all agents were required to perform activities on Sun, Mac, PC, IBM (mainframe) and Vax VMS platforms.



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10/92 - 11/94 Instructor & Consultant

AMERICAN LOGISTICS GROUP – Solon, Ohio

- Delivered hands-on classroom training and customized consulting services on hardware/software issues.
- Designed, wrote, and implemented over 50 new courses resulting in a 300% increase in attendance and training-based revenue.
- Trained groups from 1 to 30, using various techniques (hands-on, lecture/demo, etc).

10/91 – 10/92 Classroom Instructor

ExecuTrain – Cleveland, Ohio

- Delivered hands-on classroom training and customized consulting services on hardware/software issues.
- Trained groups from 1 to 20, using various techniques (hands-on, lecture/demo, etc).

05/89 – 10/91 Classroom Instructor & Consultant

Edge Computer Systems – Cleveland, Ohio

- Delivered hands-on classroom training and customized consulting services on hardware/software issues.
- Designed, wrote, and implemented 20 new courses.
- Trained groups from 1 to 10, using various techniques (hands-on, lecture/demo, etc).



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TECHNICAL SKILLS SUMMARY

Operating systems & Server Applications

Windows NT 4 (server & workstation)
Windows 2000 (server & workstation)
Windows 2003 server
Windows 9x, XP
MS Exchange 2003
DOS

Internet Information Server 4
Linux (various distributions)
Mac OS
Novell Netware (4.x)
VirtualBox
VMWare (workstation, server, ESX, VirtualCenter)

Desktop Applications

Adobe Acrobat
Adobe Photoshop
Lotus 1-2-3
MS Office (Word, Excel, etc)
MS Project

Paint Shop Pro (Jasc/Corel)
PageMaker
Visio
WordPerfect

Programming Languages

“xBase” db languages (dBase, FoxPro etc)
ASP
Batch and CMD files
CSS
HTML
PHP

Perl
SQL (Microsoft, MySQL)
UNIX shell (sh, ksh, etc)
Various macro languages (Word, Excel etc)
VBScript
Windows Scripting Host

Systems Management Tools

BMC Patrol
HP Openview
Kiwi Syslog
Kiwi CatTools
Nagios
NetIQ
Proxima Centauri

Overall understanding of SNMP, MIBs, OIDS, etc
SMS Installer
SolarWinds Orion & Engineers toolkit
Tivoli Distributed Monitoring
Tivoli Framework
Tivoli Inventory
Tivoli Software Distribution
WISE Package Installer

Network & Telecom

Adtran SMART 16e chassis
Cisco Unity & Unity Express
Cisco CallManager & CallManager Express

Familiarity with Cisco IOS on many routers & switches
Various Linksys, Belkin, Netgear wireless AP's & routers
Familiarity with Paradyne LRE switches

Web Applications

Adobe Flash CS4
CivicRM
Coppermine
Drupal
osCommerce
PHPList

POMMO
TinyMCE
webCalendar (by K5n)
WebTrends
Vignette

